



Contact us - Melbourne & Geelong

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Geelong Office Location

Australian Multicultural Community Services Inc.
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Appointments on request

www.amcservices.org.au

Access and Support is funded in Victoria by:

- The Australian Government Department of Health (CHSP)
- The Victorian Government Department of Health and Human Services (HACC PYP)

Catchment Area

The Access and Support service is available in the North and West Metropolitan Melbourne areas.

Local Government Areas:

Brimbank, Melton, Hobsons Bay, Maribyrnong, Wyndham, Banyule, Darebin, Nillumbik, Melbourne, Moreland, Moonee Valley, Yarra, Hume and Whittlesea

Inc. No A0048140C



Access & Support

Supporting you to access the services you need to stay living at home, active and connected with your community



We care, we support
and we empower

Australian
Multicultural
Community
Services Inc

About AMCS

Australian Multicultural Community Services (AMCS) is a community organisation with more than 35 years experience serving multicultural communities. We support seniors to live at home for as long as possible, helping them maintain their independence and connect to opportunities.

Our culturally appropriate services are:

- » Delivered by skilled, knowledgeable and caring staff
- » **No fees are charged for Access and Support services**

Support Information

Commonwealth Home Support Programme (CHSP)

Support for people aged 65 and over (50 and over for Aboriginal people) who may be in need of support to remain independent and connected with their friends and family.

Home and Community Care Program for Younger People (HACC PYP)

Support in the form of information provision and referrals for people living with disabilities aged under 65 (under 50 for Aboriginal people).

What is Access and Support?

The AMCS Access and Support service may provide short term support for older people, younger people with a disability (those not eligible for the National Disability Insurance Scheme), and their carers, who need help to stay living at home and who:

- have diverse needs or circumstances
- need help to understand the range of support services that may be available
- need help to access services

If you, or someone you are caring for, is:

- culturally and linguistically diverse
- financially or socially disadvantaged
- a veteran (including spouse, widow or widower)
- homeless or at risk of becoming homeless
- lesbian, gay, bisexual, transgender or intersex
- a Care Leaver (Forgotten Australian, Former Child Migrant or Stolen Generation)
- a parent separated from children by forced adoption or removal
- living with dementia

And has trouble accessing services, an Access and Support worker may be able to help you.

No fees are charged for Access and Support services.

We care, we support and we empower

This is what we've been doing for more than 35 years

How can an Access and Support worker help you?

The Access and Support worker can talk with you about the range of support services that may be available to you and how to access them.

The Access and Support worker can work in partnership with other people who support you such as family members, friends, your community, your doctor and other health professionals.

An Access and Support worker can help you to:

- understand how services work
- find out what services may be available
- understand the steps involved to apply for a service
- contact My Aged Care for aged care services (if you are an older person)
- contact an assessment service for HACC – Program for Younger People services (if you are a younger person)
- contact the National Disability Insurance Scheme (if you think that you may be eligible for this service)
- think about any questions you have for the assessment process
- think about how you would like the service to be provided

