

## About Us

Australian Multicultural Community Services Ltd (AMCS) has over 40 years of experience in supporting older Victorians to live safely at home for as long as possible.

## AMCS Mission

To improve lives through care, support and empowerment to create an equitable, just and compassionate multicultural society that is age-friendly and inclusive of diverse Australians.

## AMCS Values

We have a unique focus on multicultural Victorians and help people to access the support they need to live their best life. From supporting older Victorians to live safely at home, to employment pathways and adult education, we aim to be your trusted multicultural community care organisation. We specialise in delivering care to immigrants and refugees and their families and carers.



## Contact Us

For any questions about our services, our friendly staff are happy to help.

### Melbourne Office

44-56  
Hampstead Rd,  
Maidstone  
VIC 3012

**Phone**  
(03) 9689 9170

**Email**  
info@  
amcservices.org.au

### Geelong Office

46-48  
Fellmongers Rd,  
Breakwater  
VIC 3219

**Phone**  
(03) 5241 2446  
**Email**  
geelongoffice@  
amcservices.org.au

### Acknowledgements and Disclaimer:

Funded by the Australian Government, Department of Health, the Victorian Government Department of Education and Training, and the Department of Jobs, Precincts and Regions.

Although the Australian Government provided funding for these programs, the material contained herein does not necessarily represent their views or policies.

[www.amcservices.org.au](http://www.amcservices.org.au)

ACN 657 306 431 | ABN 69 022 519 263



# Your Trusted Multicultural Community Care Organisation

## We care, we support, we empower



Clients  
First



Respect and  
Diversity



Continuous  
Improvement



Quality



Compliance

## Home Care Packages

At AMCS, we tailor care and services to your individual needs and goals through a dedicated team approach that puts you in the centre of all we do.



### Domestic Assistance

Cleaning and laundry



### Transport

(To) shopping, banking and medical appointments



### Social Support

Companionship and social activities



### Personal Care

Showering, dressing and meal preparation



### Allied Health

Referrals to nursing care, physiotherapy, podiatry and occupational therapy

## Entry-level Home Care Support

For a small contribution, entry-level Home Care Support is the first step in supporting you to stay at home. Ideal for seniors needing a small amount of assistance or on the waiting list for a Home Care Package.



The Support Workers are lovely. It's a pleasure to have them in the house."

Patricia Nichols

## Services



### Home Care Support Services

Entry-level or comprehensive care for seniors to live safely and independently at home.



### Volunteer Visiting Programs

Enjoy visits from volunteers who speak your language and share your interests.



### Social Support Groups

Socialise with seniors from your own or other cultures through fun, physical and wellbeing activities, and outings.



### Centre-based Day Respite Program

Carers, take a break with the comfort of knowing AMCS is supporting your loved one.



### Information, Referral & Support

Assistance to understand, access and navigate the aged care service system and connect you with the right service.



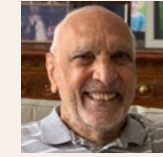
### Help to Find Work

Employment placement, career guidance, skills development, internship education and training.



### Adult Community Further Education

Free pre-accredited and industry-recognised courses to gain new skills and improve your career options.



I was initially reluctant to sign to AMCS because of bad experiences with other providers. After many phone calls, the staff reassured me. My Support Worker knows what she is doing and is great. I will continue to stay with AMCS."

Shivdev Rakkar



The Support Workers are nice and treat me with respect. I've received letters asking if I would consider changing providers. I will be with AMCS until the day I die."

Ioannis Danatzis