



AMCS

Annual Report 2022

We **care**, we **support**, we **empower**

AMCS Mission and Values

Mission & Vision:

To improve lives through care, support, and empowerment and to create an equitable, just and compassionate multicultural society that is age-friendly and inclusive of diverse Australians.

Values:

- » Clients-first
- » Respect and Diversity
- » Quality
- » Continuous Improvement
- » Compliance

For 39 years, our commitment to the Victorian community and vision for an equitable, just and compassionate society have driven us to deliver quality holistic community services to improve people's lives. We help people to access the support they need to live a better quality of life. AMCS is uniquely placed to provide services that are inclusive, respectful, appropriate and reliable. From supporting seniors to live safely at home, to employment pathways and adult education, we strive to be your trusted multicultural community care organisation.

In the spirit of reconciliation, Australian Multicultural Community Services Ltd (AMCS) acknowledge the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.



**Clients
First**



**Respect
& Diversity**



Quality



**Continuous
Improvement**



Compliance

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AMCS is committed to the health and safety of clients, employees and volunteers during the COVID-19 pandemic. We followed COVIDSafe practices for all photos. Any images included without social distancing and/or masks were taken prior/post restrictions, or under easing restrictions.



Home Care Package client Francessca Catroppa enjoys a visit from the Minister for Multicultural Affairs at Millennium House.

Board of Directors 2021-2022



Chairperson
Russell
Howard



**Company
Secretary**
Ron Horfiniak



Director
Peter
Biedak



Director
René
Blaszak



Director
(Prof) Desmond
Cahill OAM



Director
Barbara
Swiatkowski



Director
Meena
Vannitamby

Chairperson's Report

As we learn to live with COVID-19 and the State Government's rule changes, AMCS has developed new ways of working to minimise service disruption and provide the best possible support. AMCS completed our first Home Care Packages Program Assurance Review in early 2022 as part of the Royal Commission's findings into aged care. The review was a success and reflected our continuous improvement initiatives for effective and efficient service delivery.

The past year saw the Board and Management team implementing several important initiatives to ensure AMCS is well placed to meet aged care's challenges and opportunities. Some of these initiatives include a legal structure change to a company limited by guarantee, a risk management review including determining the top ten risks, ongoing governance policy and procedure improvement, Board subcommittee restructure, a formalisation of an annual wage and benefits attestation reporting to the Board, and investing in new information and communication technology.

Over the next 12 months, AMCS will remain focused on addressing the aged care industry's workforce shortages and government reforms, and the growth of

existing services. To meet the community's changing and diverse needs, we will explore new options such as mobile services, nurse assessments and pop-ups at Millennium House, a community centre which we are preparing to upgrade and repurpose in the near future.

I am pleased to work alongside the committed AMCS staff to improve the lives of Victorian seniors, multicultural groups and the most vulnerable in our community. The majority of new Home Care Package referrals come from word of mouth, and clients from other AMCS programs. A referral from existing clients — whether for themselves, family or friends — is a clear example of our high-quality support services.

I would like to acknowledge my fellow Board members, AMCS CEO Elizabeth Drozd, and all staff and volunteers for their hard work and passion. As AMCS continues to grow, I could not be prouder of the kindness and empathy that staff, clients, volunteers and our partner organisations have shown one another. Thank you.

Russell Howard
Chairperson

CEO's Report

I am pleased to provide an overview of the many activities and efforts that the entire AMCS team have achieved in the last 12 months. Excitingly, we have been recognized with the largest number of industry awards in our company's history which include:

- » Victorian Multicultural Awards for Excellence 2021 (Victorian State Government) — Winner of Business Award
- » Centre for Cultural Diversity in Ageing Excellence 2021 — Finalists in Excellence in Service Delivery and Excellence in Organisational Leadership Awards

AMCS is proud to be recognised by important and culturally and linguistically diverse (CALD) committed organisations. Our five organisational values, Clients-first, Respect and Diversity, Quality, Continuous Improvement and Compliance are evident in our day-to-day practice. These are our guiding behaviours while aiming for great client, staff and organisational outcomes.

Despite the pandemic's upheaval on the care sector, we have provided quality care to thousands of clients, carers and those who have requested support. Our commitment to carers has been recognised by the Victorian Department of Families, Fairness and Housing through additional funding for the next four years. We also established our first Wellness Centre in Rye to enable additional client and carer respite in early 2022.

AMCS has implemented technology initiatives including our first Human Resource Information System (HRIS) and People & Culture Portal, and multi-factor authentication. We've also improved our customer management system, TurnPoint,



to comply with the Aged Care Quality and Safety Standards, so that AMCS can better report on Home Care Package funding and provided Commonwealth Home Support Programme (CHSP) services.

None of this was possible without the endless dedication and hard work of all our staff, volunteers and Board members. I extend my sincerest thank you for their positivity, camaraderie, solidarity, and unwavering commitment towards improving the lives of seniors and all others needing our support. May I also express my special appreciation to the Board members for their guidance, commitment and support throughout the year. The many meetings in the last 12 months have contributed to numerous improvements while we navigate our journey to excellence in governance and compliance so that we are the best we can be.

Elizabeth Drozd
Chief Executive Officer

Services

Australian Multicultural Community Services (AMCS) is a community organisation with 39 years of experience in providing older Victorians, families, community groups, individuals, and carers with quality services and reliable support.

Our culturally appropriate services are:

- » delivered by skilled, knowledgeable and caring staff
- » mostly free or low-cost
- » tailored to suit the diverse needs of clients

We are flexible, professional and aim to improve the community.

Home Care Packages

Personalised packages to meet your individual needs through personal care, domestic assistance, transport and referrals to allied health.

Entry-level Home Care Support

For a small contribution, entry-level Home Care Support is the first step in supporting you to stay at home. Ideal for seniors needing a small amount of assistance or on the waiting list for a Home Care Package.

Volunteer Visiting Programs

Enjoy visits from our volunteers who speak your language and share your hobbies. The volunteers can visit you in your home, residential facility or take you on an outing.

Social Support Groups

Socialise with seniors from your own or other cultures through fun physical and mental wellbeing activities.

Centre-based Day Respite Program

Carers, take a break with the comfort of knowing AMCS is supporting your family or friend.

Information, Referral and Support

Assistance to understand, access and navigate the aged care service system and connect you with the right service.

Support and Relief

Free support to individuals and families during emergencies.

Help to Find Work

Employment placement, career guidance, skills development, internship education and training.

Adult Community Further Education

Free pre-accredited and industry-recognised courses to gain new skills and improve your career options.

Snapshot



220+
staff members from
45 different countries

780+

Home Care Package
clients

240+

Entry-level Home
Care clients



120

Volunteers

230+

Clients supported
through Volunteering
Programs

85+

Respite Clients
Supported

190+

Clients supported through
Social Support Groups



8 Free educational
short courses

880+

Support and Relief clients

270+

Access and
Support clients

200+

Carers supported



750+

Job seekers assisted

1,500+

Project participants

Quality and Compliance

We have focused on systems, processes, and resources to improve clinical governance including nurse-led reviews on Home Care Package Level 3 and 4 client Care Plans, because of the complexity of their needs. Care Advisors have also received one-on-one training to further develop their skillsets to provide the highest quality care.

Additionally, AMCS has prepared for the implementation of the Serious Incident Response Scheme (SIRS) and have enhanced our electronic incident management system as part of the Aged Care Ecosystem (ACE) program.

AMCS has, and will continue to keep innovating to address sector-wide staff shortages to provide seniors with the best possible care.



Home Care Packages (HCP)

The HCP team has expanded because of significant increases in client numbers. Most new clients are through a referral from an individual already supported by AMCS. A recommendation is the biggest compliment. Thank you.

The 2022 HCP Client Survey revealed that 97% of seniors feel that their Support Worker provides them with appropriate care to meet their needs, and 99.5% stated that AMCS support and respect their life decisions.

AMCS is pleased with the outstanding feedback and will keep improving our services to offer tailored support.

This year, we have made several improvements to address government reforms as we have strived to continuously improve our processes, systems and quality reporting with our clients top of mind. These changes are helping ensure that all supported by AMCS can be confident in the quality of the services they are receiving and help us widen our capabilities in line with sector developments.

This year was again challenging as we navigated the COVID-19 environment. We wish to thank our staff, whose professionalism and dedication to quality care ensured that each client was supported to live safely in their homes whilst adhering to challenging and ever-changing safety regulations.

Support at home is becoming the preferred type of support for those who are ageing. AMCS is committed to providing these critical services to those who need them most and are especially grateful to the Victorian culturally and linguistically diverse (CALD) communities for trusting us with their care needs.



126,723
hours provided

295
new clients

784
clients

56
countries of birth

41
languages spoken



Home Care Package client Maria Kovak shows Helen Daboul, AMCS Support Worker, her latest blooms.



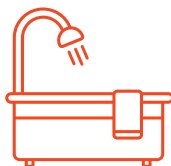
Left: Oscar Zepeda shares his toy-making talent with the ABC.

Right: Maria Janac describes the companionship that AMCS provides her, to Star Dandenong Journal.

Entry-level Home Care Support

Every year, the number of new clients increases. Thank you for choosing AMCS as your provider of choice. It is an honour to be trusted with your care needs as we strive to support you to live as independently as possible.

242
clients



1,256 hours
personal care

194 hours
occupational therapy

88 hours
podiatry



6,481 hours
domestic assistance



239 hours
physiotherapy



279

transport trips



Amedeo Polidoro explained his family of business owners to Italian newspaper, Il Globo.

Social Support for Seniors

The Social Support Group and Respite teams were pleased to reconnect with clients in person after Melbourne's long lockdown and support seniors to increase their social connection, physical health and wellbeing. AMCS engaged clients with various online and face-to-face activities that were designed and delivered to meet their needs and cultural preferences.

Special thanks to the additional government funding that allows AMCS to provide extra support and respite for carers. AMCS were also very excited to see the introduction of a Wellness and Respite Centre. The fully furnished short-term accommodation located in Rye, VIC, offers access for seniors and carers needing a break.

Social Support Groups

AMCS run Social Support Groups (SSG) in various locations in Melbourne's North, West, and Geelong. The program supports seniors from multicultural backgrounds including Arabic, Chinese, Eastern European, Filipino, Italian, Polish and Ukrainian with activities like physical exercise, chair yoga, cognitive and mental games. We were pleased to see the introduction of three new groups this year in our effort to support those in need.



202 clients | **27** countries of birth
24,357 hours



Sri Lankan and South Indian Respite Group — Southern Region

Celebrating Sinhalese New Year.

Congratulations to AMCS SSG Assistant Jolanta Czajkowska for celebrating 21 years with us.

"AMCS always acknowledge employees' contribution and it's a privilege to work for this organisation," Jola says.

Centre-based Day Respite Program

The Sri Lankan and Eastern European Respite teams continued to support carers to take a break while we engaged their loved ones with different physical, mental and wellbeing activities.



54 clients | **7** countries of birth
12,436 hours

Volunteer Visiting Programs

AMCS support seniors from multicultural backgrounds through the Social Support Individual (SSI) and Community Visitor Scheme (CVS) programs by matching them with a volunteer who shares the same culture, language or interests.

The program coordinators and volunteers continue to engage the clients online and in person through companionship, games, gentle exercises, Postal Friend (a newsletter which provides updates and entertainment), art competitions and the Geelong Seniors Festival.



CVS Home Care client Ernest Parkins showed his volunteer Joanna Boberski his new guitar skills when they met between two major lockdowns.



185 clients

90

new
clients

47

countries
of birth

28

different
languages

120 volunteers

42

countries
of birth



34

different
languages



In June 2022, Andrzej Hardosz celebrated 25 years of volunteering at AMCS.

“I enjoy spending time with seniors in their homes and residential facilities, and sharing my gardening hobbies,” Andrzej says.



Volunteer Natasha Karunaratne regularly brings Sarah Viney flowers and chocolates during her visits. Sarah's family lives interstate and she sometimes felt lonely in the pandemic. In January 2022, they reflected on their special friendship on Channel News Asia (CNA).



National Volunteer Week lunches, May 2022

AMCS held a thank you lunch for volunteers during National Volunteer Week to show appreciation for their dedication.

Access and Support Services

The program provides vital support services to people facing barriers in accessing My Aged Care, organising assessments, Home Care and navigating the service system. The Australian 2021 Census stated that 51% of the population have at least one parent born from overseas. Point Cook's residents reported over 140 countries of birth, making the southwest Melbourne suburb one of the most diverse in Australia.

Culturally and linguistically diverse people require appropriate support, especially seniors and their carers during the initial stages of accessing the service system. Over the past eight years, the team have supported over 2,000 seniors.

600+ hours
of community
engagement activities



- information provision
- support to multicultural groups
- secondary consultations
- stakeholder liaison

1,446 hours
of direct client support



273+
clients

50
existing
clients
provided
with
additional
support

30+
countries
of birth &
languages
spoken



441
referrals
to support
services



Support and Relief Services

Many events in Australia and the world are affecting our everyday lives, some financially. With the increased cost of living, the number of people facing financial difficulties is growing and we receive more calls for support every day.

This financial year, we focused on providing support to individuals requesting food parcels and vouchers, overdue utility bills assistance and food hampers for the end of the year.

880+

clients

180+

food packs



225

overdue utility
bill payments



2,000+

food vouchers

“Thank you so much for the food vouchers. Now I can drop off and pick my husband up from chemo sessions without worrying about food.”

Support and Relief Client

AMCS Emergency Relief Officer Thelma Nascimento demonstrating our work for Star Weekly Wyndham.



Career Support

Adult Community Further Education

AMCS added two free online short courses this year — Digital Essentials Level 1 and 2 — for City of Maribyrnong and Brimbank residents to increase their capacity and skillset for online activities. These courses are in addition to:

- » Careers in Aged Care
- » Employment Pathways
- » Introduction to MYOB Software
- » Multicultural Leadership
- » Navigating Microsoft Office
- » Skills for Work and Study

Through free and accessible training opportunities, we aim to help improve career options and confidence for our course participants.

Help to Find Work

Australian Multicultural Employment and Careers Services (AMECS) is possible through our partnership with Apex Institute and the communities and organisations who support us. With support through Jobs Victoria Employment Services (JVES), we helped individuals secure roles ranging from senior management with reputable organisations to housekeeping with five-star hotels throughout Metropolitan Melbourne.

In March 2021, the partnership received funding to deliver the Jobs Victoria Advocates (JVA) Program to connect many jobseekers from Melbourne's Western



Ewa Lenartowicz and course instructor Sinisha Krstov as featured in Star Weekly Maribyrnong and Hobsons Bay.

region to employment and other service providers. In November 2021, the AMCS-Apex Institute partnership received funding from the Department of Families, Fairness and Housing (DFFH) to help carers re-enter the workforce and seek further education. So far, through the Carers Employment Support Program (CESP) 50 carers have been assisted into employment.

The Department of Jobs Precincts and Regions (DJPR) funded JVES to assist highly disadvantaged jobseekers from culturally and linguistically diverse (CALD) backgrounds to achieve employment, education and training outcomes.

Employment Team

750

job seekers
assisted



400+

employment
placements

50

carers
assisted

Supporting Regional Aged Care Services

AMCS is in a privileged position to provide assistance to First Nations community organisations to maintain and deliver quality aged care services.

The Service Development and Assistance Panel (SDAP) program has continued with AMCS CEO Elizabeth Drozd supporting Jymbilung House Aged and Disabled Care Services in Beaudesert, QLD, and AMCS Care Coordination and Quality — Senior Manager Deborah D’Costa supporting Jali (Yarabee) Aged Care in Ballina, NSW, and Hope Vale Aged Care Facility in QLD.



*Jymbilung House Aged and Disabled Care Services
in Beaudesert, QLD.*

Community Engagement Projects

Through various grants, AMCS initiated projects to improve the health and wellbeing of individuals, families, carers, seniors and women from multicultural backgrounds.



Home Care Package client Barbara Prakash and her husband Kris shared their COVIDSafe messages in Polish.

Multicultural Communication Outreach Program (MCOP)

AMCS completed co-design workshops to co-create COVIDSafe messages involving 37 community members from diverse cultural backgrounds.

We produced two videos and one podcast with individuals speaking in their first language sharing their COVID experiences and promoting the vaccination program. This project was supported by the Victorian Government through the Multicultural Communications Outreach Program (MCOP).

Smart Women Smart Money

AMCS trained 33 female financial conversation leaders through training workshops to improve the financial literacy of female leaders from multicultural backgrounds. The project aimed to support women to access services and information, and to make more informed decisions about everyday financial matters and products.

In April 2022 at Monash Community Inn, AMCS held an awards ceremony in partnership with Financial Counselling Victoria for the financial conversation leaders who completed their training. Attendees enjoyed cultural dancing and inspiring speeches by Lee Tarlamis — MP for Southern Eastern Metropolitan, Cr Nicky Luo — Monash City Council, Cassandra Fernando — MP for Holt, and Rida Ali Khan — Founder GWAAP and Federal Voice for Pakistani Australian Minorities.



Awards ceremony

Digital Piazza

Initiated by AMCS and funded by Perpetual Limited — Ian Rollo Currie Foundation and Good Things Foundation, Digital Piazza was developed to support multicultural community members to use digital devices and technology to stay connected, active and healthy during the pandemic. AMCS recruited and trained bilingual digital mentors from all ages and backgrounds. Our digital mentors provided a more personalised service to culturally and linguistically diverse (CALD) seniors to address their specific digital needs in a respectful and tailored manner.

Seniors were linked to AMCS' services and social connection programs to improve their general health and wellbeing. They subsequently participated in social and physical activity programs through our "Social Friendship Cafés." Older adults learnt to scan QR codes, download their COVID-19 vaccine certificate and to use social media.

AMCS created a Social Impact Monitoring and Evaluation tool to learn from experiences, improve service delivery, plan, allocate resources and assist in keeping the project on track.



Group workshop



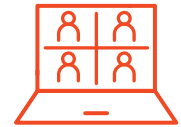
400+
senior participants



90+
digital mentors



30
digital buddies



200+
seniors learnt Zoom

“I teach seniors to learn YouTube, attach photos to emails, connect their mobiles to the TV and access government programs like Centrelink. I feel happy helping people. My kids are grown up and I volunteer in my spare time.”

Albert Lee, Digital Mentor

Supporting Carers

AMCS supported over 200 carers through a variety of carer specific projects this year. Support services included:

- Group activity day respite
- One-on-one support
- In-home respite
- Overnight respite
- Help to find work

Engagement activities included:

- Day trips / excursions
- Walking groups (including Nordic Walking)
- Access to physical and social activities designed to improve overall wellbeing. This included yoga and chair exercises, arts & crafts and line dancing
- Free online education sessions covering topics including:
 - Elder Abuse Prevention
 - Home Care Services
 - Our rights as we get older
 - Healthy eating
 - Mental health for carers

Millennium House hosted a number of events this year celebrating participating carers and their care recipients. All enjoyed food, dancing, sharing their experiences as carers and light exercise activities.



200+
carers supported



10+
dance and music therapeutic workshops



5+
arts and craft workshops



5+
open discussions on carer-related education

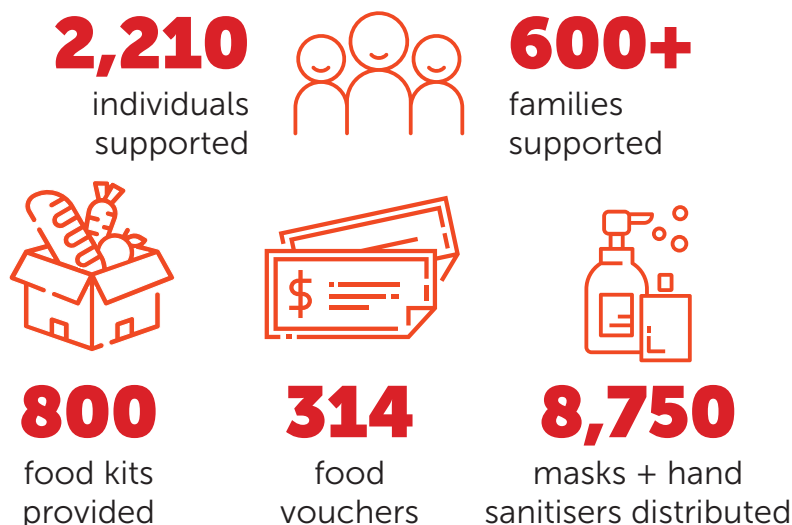


Picture: Carers with their appreciation certificates at Millennium House.

Multicultural COVID-19 Support Hub

AMCS continued to support multicultural community members affected by COVID-19 and social restrictions who were experiencing financial hardship.

We provided culturally appropriate food which was tailored to their needs, and hygiene products and vouchers to individuals having to isolate because of the pandemic.



AMCS Anti-ageism Art Challenge

For the second year, AMCS led the charge on challenging the negative stereotypes of ageing through art. Participants entered their pieces which received bonus points for inclusivity and multiculturalism.

First prize went to Dabgraphixs for his piece titled "Forever Caring" which was inspired by his late grandparents' love of life and adventure.

Pictured: 'Forever Caring' winner of 2022 AMCS Anti-ageism Art Challenge.



Events

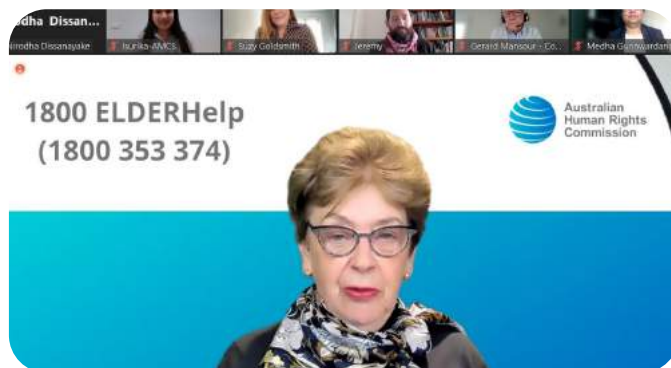
Money Talks for Better Ageing

In August 2021, AMCS proudly launched two Money Talks for Better Ageing videos in an online celebration. The project aimed to raise financial abuse awareness for multicultural seniors and was proudly funded by Ecstra Foundation.

"It is vital for our sector that we're able to integrate financial services with other services in multicultural communities," Financial Counselling Victoria's Executive Officer Dr Sandy Ross says.

Other guest speakers included Gerard Mansour (Commissioner for Senior Victorians), The Honourable Dr Kay Patterson AO (Age Discrimination Commissioner),

Jeremy Motbey (Ecstra Foundation), Gary Ferguson (Seniors Rights Victoria) and Emeritus Professor Desmond Cahill OAM (AMCS Board Director).



The Hon Dr Kay Patterson AO.

Millennium House Upgrades

In FY22, AMCS held events at Millennium House to celebrate funding pledges and grants by various contributors. The support will help upgrade the not-for-profit community centre for groups to hold meetings, workshops, education and training, information sessions and cultural celebrations.

In December 2021, Member for Williamstown the Honourable Melissa Horne MP and Member for Footscray Ms Katie Hall MP visited Millennium House to hear the history and acknowledge the West Gate Neighbourhood Fund grant.

In April 2022, Gandel Foundation announced AMCS as the recipient of \$500,000 through the Flagship Grant. A significant contribution to culturally and linguistically diverse groups.

In May 2022, Minister for Multicultural Affairs the Honourable Ros Spence MP along with Katie Hall MP announced a \$500,000 grant. Leader of the Opposition in Victoria the Honourable Matthew Guy also pledged \$1.8m to assist with the venue's renovations.

"...We want to show future new communities of Australia that it's important to keep your roots as an Australian, and to preserve and keep your community going at a place like this," Mr Guy said.

A big thank you to everyone for recognising the value in Millennium House in strengthening community spirit.

What's New?

Award Wins

FY22 has been an exciting year for AMCS with award and finalist wins by reputable organisations in the industry.

In August 2021, AMCS was thrilled to win the Victorian Multicultural Award for Excellence in Business, awarded by the Victorian Multicultural Commission. The award recognises businesses that provide outstanding service to multicultural communities in Victoria and lead the way in encouraging workplace diversity.

In June 2022, AMCS was named finalists for two Centre for Cultural Diversity in Ageing awards for Excellence in Service Delivery and Excellence in Organisational Leadership.

The selection criteria included evidence of improved outcomes for consumers from culturally and linguistically diverse (CALD) communities, service initiatives, and evidence of consumers and carers having a choice in their support.

Without the support and dedication of staff, these awards would not have been possible.



AMCS CEO Elizabeth Drozd speaking at Millennium House.



AMCS CEO Elizabeth Drozd and AMCS Community Strengthening — Manager Medha Gunawardana at Centre for Cultural Diversity in Ageing's award ceremony.

Statement of Income and Expenditure

	2022	2021
Income		
Government Funding	5,161,152	2,844,830
Direct Services Income	16,563,184	12,004,795
Community Projects	577,912	1,274,066
Bequests	-	-
Income from Investments	141,640	215,503
Members' Fees	95	90
Donations	5,595	1,452
Other Income	182,577	1,415,998
Total Income	22,632,155	17,756,734
Expenses		
Fundraising and Promotion	83,388	114,974
Salaries and Oncost	11,264,475	9,218,943
Property Expenses	274,226	227,255
Volunteers' Travel	22,232	23,484
Client Expenses	5,744,164	3,688,437
Administration and Other Expenses	4,637,810	4,406,197
Total Expense	22,026,295	17,679,290
Surplus (Deficit)	605,860	77,444
Other Comprehensive Income	-269,727	339,374
Total Comprehensive Income	336,133	416,818

Thank you!

Thank you to the following organisations for their support over the past year:

Australian Government

Department of Health and Aged Care
Department of Industry, Science, Energy
and Resources
Department of Social Services

Victorian Government

Adult, Community and Further Education Board
Department of Education and Training
Department of Families, Fairness and Housing
Department of Jobs, Precincts and Regions —
Jobs Victoria
Seniors Online
The West Gate Neighbourhood Fund

Local Government

City of Casey
Maribyrnong City Council

Non-Government Organisations

African Women's & Families Network
Aged & Community Care Providers Association
(ACCPA)
Aged Persons Welfare Foundation
All Aged Care
Apex Institute
Association of Filipino Australian Families of
Melbourne Social Club Inc.
Australian Communities Foundation (ACF)
Australian Syrian Charity Inc.
Carers Victoria
Centre for Cultural Diversity in Ageing
Chinese Social Group
Coptic Orthodox Women's Association
Council on the Ageing (COTA) Victoria
Dementia Australia
Diabetes Victoria
Doncaster Seniors Club
Eastern Community Legal Centre (ECLC)
Ecstra Foundation
Ethnic Communities' Council of Victoria (ECCV)
Estia Health

EveryAGE Counts
FareShare
Federation of Ethnic Communities Councils of
Australia (FECCA)
FilCare Vic. Inc.
Financial Counselling Victoria Inc. (FCVic)
Foodbank Victoria
Gandel Foundation
Good360 Australia
Good Talent Media
Good Things Foundation Australia
Google Ad Grants
Greek Elderly Citizens Club of Manningham Inc.
Helen Macpherson Smith Trust
Impacto Consulting
Italian Senior Club, Coburg
Leading Age Services Australia (LASA)
Macedonian Senior Citizens Group Kings Park
Merri Health
MinterEllison
National Ageing Research Institute (NARI)
National Network of Multicultural Aged and
Community Care Providers Inc.
Ninti One Ltd.
North Western Melbourne Primary Health
Network
Northern Region Indian Seniors Association (Vic.)
Inc.
ParKanDo
Perpetual Limited and Ian Rollo Currie
Foundation
Polish-Australian Seventh-day Adventist Church
Yarraville Polish Senior Citizens Club
Reservoir Polish Senior Club
Ridney Kray Australian Ukranian Senior Citizens
Club Inc.
Rotary Club of Footscray
The Salvation Army
SBS Radio
SCATS (Sri Lankan Study Centre for the
Advancement of Technology & Social Welfare
Inc.)

Stride
Seniors Rights Victoria
Spanish Window Community Services
Stevensville Primary School
Sypharma
The Palestinian Community Association of
Victoria Inc.
United
Uniting AgeWell
Uniting Vic.Tas
Viva a Vida Foundation
Victoria University
Western (VIC) Tamil Seniors Club
Elder Abuse Prevention Network (Western
Region)
Western Region Ethnic Communities Council
(WRECC)
Western Region Aged Care Public Fund
Westvale Community Centre



In March 2022, AMCS celebrated 10 years of partnership with Uniting Vic.Tas for the Centre-based Day Respite Program at Knox Gardens Community Hall in Wantirna South.



Australian
Multicultural
Community
Services

We **care**, we **support**, we **empower**

ACN 657 306 431 ABN 69 022 519 263

Melbourne Office

Suite 111, 44-56 Hampstead Road
Maidstone VIC 3012

(03) 9689 9170

info@amcservices.org.au

www.amcservices.org.au

Geelong Office

Suite 6, 79 High Street
Belmont VIC 3216

(03) 5241 2446

geelongoffice@amcservices.org.au

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 [@amcs_melb](https://www.instagram.com/amcs_melb)

 [linkedin.com/company/amcs](https://www.linkedin.com/company/amcs)

 [Australian Multicultural
Community Services \(AMCS\)](https://www.youtube.com/AustralianMulticulturalCommunityServices)